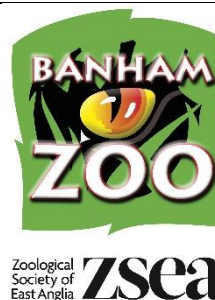


**VOLUNTEER ROLE  
DESCRIPTION  
  
EDUCATION**



<p><b>Purpose of role</b></p>	<p>To support Education staff in achieving our charitable aims through engaging with and educating our visitors about our animals, conservation and the work we do</p>
<p><b>Available Days/Hours</b></p>	<p>Banham Zoo: Monday – Sunday between 9am – 4pm (6pm July/Aug)</p>
<p><b>General Tasks</b> (Intended as a guide only and is not a definitive list)</p>	<ul style="list-style-type: none"> <li>• To provide a point of contact for visitors in the Activities &amp; Education Centre</li> <li>• Help staff keep the centres clean and tidy</li> <li>• Face painting (full training will be provided)</li> <li>• Assisting visitors with craft activities</li> <li>• Selling education and craft resources to visitors</li> <li>• Assisting education staff with public animal handling (cockroaches, millipedes etc.) at busy times</li> <li>• Engaging with visitors through the use of objects and our interactive Investigation Stations</li> <li>• To assist staff in formal education sessions and birthday parties as required</li> <li>• Assist staff with basic animal husbandry tasks</li> </ul>
<p><b>Personal Specification</b></p>	<ul style="list-style-type: none"> <li>• Outgoing with excellent communication skills</li> <li>• Likes animals and people</li> <li>• Passionate about wildlife and conservation</li> <li>• Good standard of education</li> <li>• Flexible</li> <li>• Team player</li> <li>• A sense of humour</li> <li>• Self-motivated</li> <li>• Ability to complete routine and repetitive tasks to a high standard</li> <li>• Willingness to ‘get hands dirty’</li> </ul>
<p><b>What we offer</b></p>	<ul style="list-style-type: none"> <li>• Training relevant to the role</li> <li>• Uniform (deposit required)</li> <li>• Travel expenses, up to £5 per day</li> <li>• Personal protective equipment where required</li> </ul>
<p><b>Please Note</b></p>	<ul style="list-style-type: none"> <li>• There are rats, snakes, spiders and insects in the education buildings so this role would not be suitable for anyone with a related phobia</li> <li>• Volunteers must be at least 18 years of age</li> <li>• There is no public transport to or from Banham Zoo so your own transport is essential</li> <li>• Volunteering is not the same as a work experience placement</li> <li>• Whilst volunteers are free to apply for jobs if they become available volunteering does not guarantee you a job</li> </ul>