



## Roadshow Participant Guidelines

**Our animal roadshows are interactive with real live animals. Although the animals are used to being handled regularly it is important that your group follow the guidelines laid out below.**

1. All roadshows are to take place indoors unless special arrangements have been made with the education staff. The location must have access to hand washing facilities.
2. The Education Officer will not be responsible for the group during sessions; **Teachers or group leaders should always be present.**
3. All hands must be washed thoroughly immediately after the session and definitely before any food or drink is consumed. If the children touch or hold any of the animals it is imperative that they do not put their fingers in their mouths.
4. **No food or drink** is permitted in the sessions.
5. Keep quiet and still during the session.  
Animals can become frightened when there is excessive noise and quick movements. If the group becomes too noisy or starts to move around too much then the animal will be withdrawn from the session to protect its welfare. The Education Officer will inform the group about the most appropriate way to handle the animals during the session. It is important that these rules are adhered to.
6. Please inform a member of the education team of any phobias or **allergies** (including to animals or foodstuffs such as peanuts) when booking the session, or before the session takes place.
7. Please make sure that the Education Officer is aware of any **special needs** of the group prior to the session.
8. We advise against babies touching the animals, especially reptiles such as snakes and lizards.
9. Flash photography is permitted within reason, but we ask that the group leader be in charge of taking photos to cause minimum disturbance to the session.
10. The Education Dept cannot guarantee any animal for the roadshow due to shedding, feeding or unforeseen circumstances. We will however try our best to meet any requests.
11. For 'drop in' roadshows, such as fetes or fun days, the Education team will display signage about the importance of washing your hands after touching the animals, and may have a number of animals in display tanks. These animals will be handled for limited periods at a time, as advised by the Education Officer, for animal welfare reasons.

If you have any more questions please contact the Education Dept at [education.africaalive@zsea.org](mailto:education.africaalive@zsea.org) or [education.banhamzoo@zsea.org](mailto:education.banhamzoo@zsea.org)